Scheduled Task Missing or Corrupted

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Problem: Application Manage doesn't download new application versions and you receive the following error message when you click **Start download**:

Error when starting scheduled task. The system cannot find the file specified

Potential Cause: The issue might be caused by a missing or corrupted "Recast Software Application Manager - download" scheduled task.

Troubleshooting Steps

If the scheduled task is missing:

1. Create the missing scheduled task with the following command:

   schtasks /Create /TR "'C:\ProgramData\Recast Software\Application Manager\PackageDownloader\DownloadSoftwares.cmd'" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Recast Software Application Manager - download"

2. If you receive error message stating there is already a task with a same name, and you cannot replace it, proceed to the next troubleshooting steps.

If the scheduled task is corrupted:

You might not have all of the following files and registry keys in place, but remove the ones you do find.

1. Remove the **Recast Software Application Manager - download** file located at   C:\Windows\System32\Tasks\ .

2. Remove the following registry key:

   HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tree\Recast Software Application Manager - download

3. Go to the **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tasks** registry key. Find a key with a Path and URI value of **\Recast Software Application Manager - download** and remove the key.

4. Restart the server.

5. Re-create the scheduled task with the following command:

   schtasks /Create /TR "'C:\ProgramData\Recast Software\Application Manager\PackageDownloader\DownloadSoftwares.cmd'" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Recast Software Application Manager - download"

6. Start Application Manager for MECM and try downloading new application versions again.