Application Cannot Find Installation Media for the Previous Version

Last Modified on 07.18.23

Problem: An application update may require the previous version's installation media. If the media is already removed from ccmcache, the installation might fail.

Resolution:

If the installation media was already removed from original source (ccmcache), MECM client can use a MECM distribution point as an alternative package source. MECM source management doesn't work if communication between distribution point and the client is secured. Make sure your distribution points communication is set to **HTTP** with **Allow clients to connect anonymously** enabled.

Administration	< Distribution Points 1 items	
Overview	Search	
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Security Distribution Points Distribution Point Groups Migration	Specify how client computers or mobile devices communicate with this distribution point. HTTP Does not support mobile devices or Mac computers. Allow clients to connect anonymously HTTPS Requires computers to have a valid PKI client certificate. 	~