Recast

Warranty FAQ + List of Supported Manufacturers

Last Modified on 11.20.25

What information/other requirements do you need to get my warranty data from the manufacturer?

Make, BIOS date, Models and Serial Numbers are collected. No identifying information such as IP addresses, usernames, or computer names are sent to the Recast API.

What happens if the manufacturer isn't on the list?

As long as the devices are within Configuration Manager, Insights will collect the warranty details for them. If devices come through our API with vendors that aren't already on the list, we reach out to the vendors directly to get the required information to update our code.

What if my warranty data is unavailable from the manufacturer?
The warranty information will fall back to the BIOS date if we are unable to get details for a device.

Supported Manufacturers

(Updated April 2024)

Disclaimer: The supported manufacturer warranty information is subject to change based on the manufacturers continuing to make this data available and accessible to Recast.

4POS AG
ABS Computer Technologies
Acer
Adlink
ADLINK Technology Inc.
ads-tec GmbH
AdvanTech
AEGEX
AIO
ALASKA
Alienware
Amazon EC2
AMI
AOpen
Aplica
Apple
ASEM S.p.A.
ASUSTeK COMPUTER INC.
Avalue
Avigilon
Avocor
Avocor Technologies
Axis Communications
Azulle
AZW
Bak USA Technologies Corp
Beckhoff Automation
Beckhoff Automation GmbH & Co. KG
Bernecker + Rainer Industrie-Elektronik
BOXX Technologies

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ByteSpeed LLC
CADnetwork
Celestix Networks, Inc.
CHUWI Innovation And Technology(ShenZhen)co.,Ltd
Ciara Technologies
CINCOZE
Cisco Systems, Inc.
Citadel Computer Corporation
Colortrac
Compudata Systems
Compulab Ltd.
Crestron Electronics
CTS
Cybernet Manufacturing Inc.
Data911
DataON
Decenta
Dedicated Computing
Dell
DFI
DTEN
DTRI
Durabook
Dynabook Inc.
Elo Touch Solutions
Equus Computer Systems
Eurotech, Inc.
EVGA INTERNATIONAL CO.,LTD
Exacq Technologies
Fanless Mini PC
Fujitsu
FUJITSU SIEMENS
Fusion5
Gateway
GETAC
Gigabyte Technology Co., Ltd.
Google
Hanwha Techwin America
HITACHI
Honeywell
HP
HPE
HUAWEI
Hunter Engineering
IBM
iBUYPOWER
ICP/iEi
InFocus
Intel
Intel Corporation
Intel(R) Client Systems
J&W
Juniper
Jupiter Systems
Kontron Technology

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Lenovo
LG Electronics
Life Sensing Instruments Inc.
Main Board
MAINBRD
Micro-Star International Co., Ltd
Microsoft
MiTAC
MobileDemand
Modula
MOStron
Motion Computing
MSI
National Instruments
NC7C
NCR Corporation
Neousys Technology Inc.
Newline Interactive Inc
Now Micro
NRT SIGHTLINE
Nutanix
OEM Dell
Omni Tech Corp
OnLogic
Oracle America, Inc
Panasonic Corporation
Parallels
Parallels International GmbH.
Parallels Software International Inc.
Partner
Pelco by Schneider Electric
Phoenix Contact
PIONEERPOS
POSIFLEX
PowerSpec
Proface
PROMETHEAN
Prowise
PTEC__
Puget Systems
QEMU
Razer
Rein Medical GmbH
Reserved
Samsung
Seneca
Shuttle Inc.
SIEMENS AG
Stratus
Supermicro
TANGENT COMPUTER
TAROX
Teguar
Thinlabs
Toshiba

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Touch Dynamic
Trimble Inc
ViewSonic
Virtual Box

VMware
Wacom
Wortmann_AG
Xen
YANLING
Yealink Client System
Zebra Technologies Inc
ZOLLER
Zotac