RECAST SOFTWARE

Warranty FAQ + List of Supported Manufacturers

Last Modified on 07.21.25

What information/other requirements do you need to get my warranty data from the manufacturer?

Make, BIOS date, Models and Serial Numbers are collected. No identifying information such as IP addresses, usernames, or computer names are sent to the Recast API.

What happens if the manufacturer isn't on the list?

As long as the devices are within Configuration Manager, Endpoint Insights will collect the warranty details for them. If devices come through our API with vendors that aren't already on the list, we reach out to the vendors directly to get the required information to update our code.

What if my warranty data is unavailable from the manufacturer?

The warranty information will fall back to the BIOS date if we are unable to get details for a device.

Supported Manufacturers

(Updated April 2023)

Disclaimer: The supported manufacturer warranty information is subject to change based on the manufacturers continuing to make this data available and accessible to Recast.

4POS AG
ABS Computer Technologies
Acer
Adlink
ADLINK Technology Inc.
ads-tec GmbH
AdvanTech
AEGEX
AIO
ALASKA
Alienware
Amazon EC2
AMI
AOpen
Aplica

Apple

ASEM S.p.A.

ASUSTeK COMPUTER INC.

Avalue

Avigilon

Avocor

Avocor Technologies

Axis Communications

Azulle

AZW

Bak USA Technologies Corp

Beckhoff Automation

Beckhoff Automation GmbH & Co. KG

Bernecker + Rainer Industrie-Elektronik

BOXX Technologies

ByteSpeed LLC

CADnetwork

Celestix Networks, Inc.

CHUWI Innovation And

Technology(ShenZhen)co.,Ltd

Ciara Technologies

CINCOZE

Cisco Systems, Inc.

Citadel Computer Corporation

Colortrac

Compudata Systems

Compulab Ltd.

Crestron Electronics

CTS

Cybernet Manufacturing Inc.

Data911

DataON

Decenta

Dedicated Computing

Dell

DFI

DTEN

DTRI

Durabook

Dynabook Inc.

Elo Touch Solutions

Equus Computer Systems

Eurotech, Inc.

EVGA INTERNATIONAL CO.,LTD

Exacq Technologies

Fanless Mini PC

Fujitsu

FUJITSU SIEMENS

Fusion5

Gateway

GETAC

Gigabyte Technology Co., Ltd.

Google

Hanwha Techwin America

HITACHI

Honeywell

HP

HPE

HUAWEI

Hunter Engineering

IBM

iBUYPOWER

ICP/iEi

InFocus

Intel

Intel Corporation

Intel(R) Client Systems

J&W

Juniper

Jupiter Systems

Kontron Technology

Lenovo

LG Electronics

Life Sensing Instruments Inc.

Main Board

MAINBRD

Micro-Star International Co., Ltd

Microsoft

MiTAC

MobileDemand

Modula

MOStron

Motion Computing

MSI

National Instruments

NC7C

NCR Corporation

Neousys Technology Inc.

Newline Interactive Inc

Now Micro

NRT SIGHTLINE

Nutanix

OEM Dell

Omni Tech Corp

OnLogic

Oracle America, Inc

Panasonic Corporation

Parallels

Parallels International GmbH.

Parallels Software International Inc.

Partner

Pelco by Schneider Electric

Phoenix Contact

PIONEERPOS

POSIFLEX

PowerSpec

Proface

PROMETHEAN

Prowise

PTEC__

Puget Systems

QEMU

Razer

Rein Medical GmbH

Reserved

Samsung

Seneca

Shuttle Inc.

SIEMENS AG

Stratus

Supermicro

TANGENT COMPUTER

TAROX

Teguar

Thinlabs

Toshiba

Touch Dynamic

Trimble Inc

ViewSonic

Virtual Box

VMware

Wacom

Wortmann_AG

Xen

YANLING

Yealink Client System

Zebra Technologies Inc

ZOLLER

Zotac