



RECAST SOFTWARE

Upgrade to Right Click Tools Enterprise Edition

Last Modified on 08.30.24

When you upgrade from the Community Edition to the Enterprise Edition of Right Click Tools, you don't need to reinstall the application to apply your enterprise license. We do recommend connecting Right Click Tools to Recast Management Server, the centralized web interface for Recast Enterprise products, to take advantage of [its features](#). To access all the functionality of the Standalone Edition of Right Click Tools Enterprise, there's no need to install additional Recast components, but you will have to download your Enterprise license.

Upgrade to Right Click Tools Enterprise with Recast Management Server

If you are upgrading from the Community Edition to the Enterprise Edition with Recast Management Server, you'll need to install Recast Management Server with Recast Proxy. Then you can add the URL for the Recast Management Server in the Configure Recast Console Extension application, verify the connection to RMS, and upload your Right Click Tools license to the **Licenses** page in the RMS interface.

Upgrade Workflow

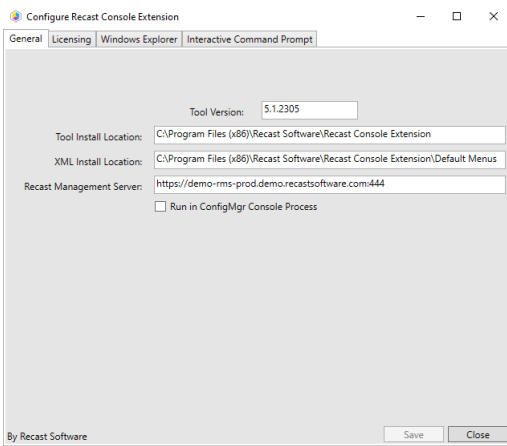
1. [Install Recast Management Server with Recast Proxy](#) .
2. Connect Right Click Tools to Recast Management Server.
3. Verify the Right Click Tools connection to RMS.
4. Upload your Enterprise license to Recast Management Server.

You'll find instructions for steps 2, 3 & 4 below.

Connect Right Click Tools to Recast Management Server

To add your Recast Management Server URL in Configure Recast Console Extension:

1. From the Windows Start menu, open **Configure Recast Console Extension** .
2. On the **General** tab, enter the **Recast Management Server** URL, including `https://` at the beginning.



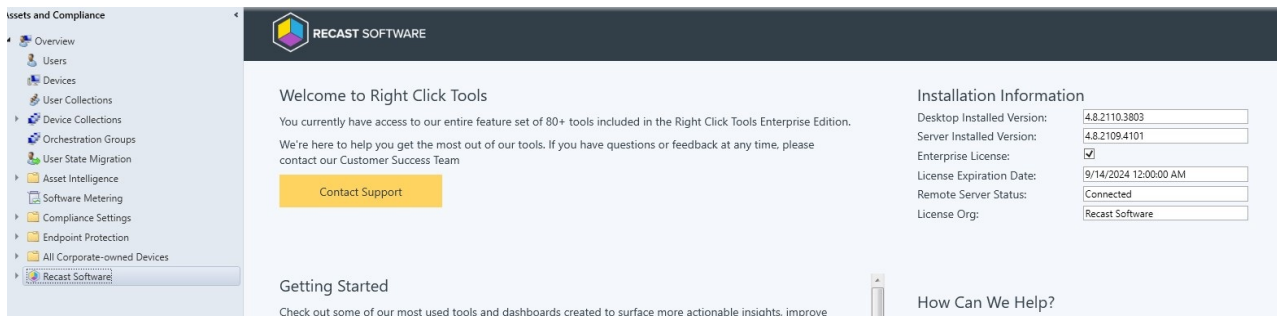
3. Click **Save**.

4. If the Configuration Manager console is open, close and reopen it.

Verify Recast Management Server Connection

To verify that Right Click Tools is connected to RMS:

1. Open the Assets and Compliance section in the Configuration Manager console where you installed Right Click Tools.
2. Click **Recast Software** in the navigation panel.
3. Check that the **Installation Information** section shows your **Remote Server Status** as 'Connected'.



Upload Licenses to Recast Management Server

Once you've connected Right Click Tools to your Recast Management Server, you can upload your licenses. Licenses are available from the [Recast Portal](#).

Licenses

[UPLOAD](#)

License Type	Expiration	Status	Device Count
Enterprise Kiosk Automation	Fri Sep 13 2024	Valid	2000
Enterprise Legacy	Fri Sep 13 2024	Valid	2000
ShiftLeft	Thu Sep 01 2022	Valid	1
EndpointInsights	Mon Aug 29 2022	Valid	100
Kiosk	Mon Aug 22 2022	Unknown	1

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Upgrade to Right Click Tools Enterprise Standalone

To access all the features of the Standalone Edition of Right Click Tools Enterprise, there's no need to install additional Recast components. You'll just have to download your Enterprise license.

Download Your Enterprise License

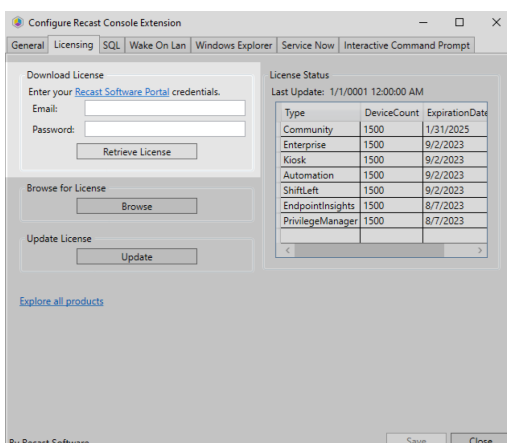
When you upgrade from the Community edition to Right Click Tools Standalone, the method you use to download your Enterprise license depends on the internet connectivity of the computer on which the Configuration Manager console is installed.

Internet-connected computers

If the computer where the Configuration Manager is installed has internet access, you can download your license from within the Configure Recast Console Extension application.

To download a license from the Configure Recast Console Extension application:

1. From the Windows Start menu, open **Configure Recast Console Extension**.
2. Click the **Licensing** tab.
3. In the Download License section, enter the email address and password associated with your Recast Portal account.
4. Click **Retrieve License**.






5. If your Configuration Manager console was open during license retrieval, restart the application.

Computers with no internet connection

If the computer where the Configuration Manager is installed is without internet, you can manually download the license to a location accessible from the computer with no internet connection. You can then retrieve the downloaded license via the Configure Recast Console Extension or add it manually to the Licenses directory.

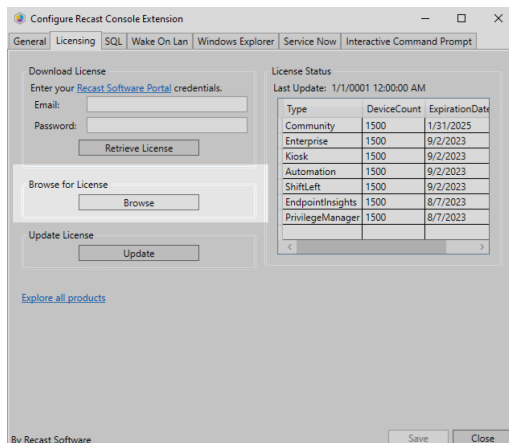
To manually download your Right Click Tools Enterprise license:

1. Log into the [Recast portal](#) using your account credentials.
2. In the portal table, under **Actions**, click the black cloud to download the license to your computer.

Name	Subscription Type	Version	Description	Upload Date	LicenseTimeframe	Subscription Limits	Actions
Right Click Tools	Right Click Tools	4.8.2109.3303	Client install of Enterprise Right Click Tools (stand alone or w/ Recast Management Server).	Oct 8 2021	Dec 2 2021 to 2026-12-01	2000 devices	  

To retrieve a downloaded license in Configure Recast Console Extension:

1. From the Windows Start menu, open **Configure Recast Console Extension**.
2. Click the **Licensing** tab.
3. In the Browse for License section, click **Browse** to open a dialog that links to the downloaded file.



To manually add a downloaded license to the Licenses directory:

1. After downloading the license from the [Recast portal](#), copy the file to `c:\ProgramData\Recast Software\Licenses`.
2. Restart the Configuration Manager console where Right Click Tools is installed.

Verify Your Enterprise License

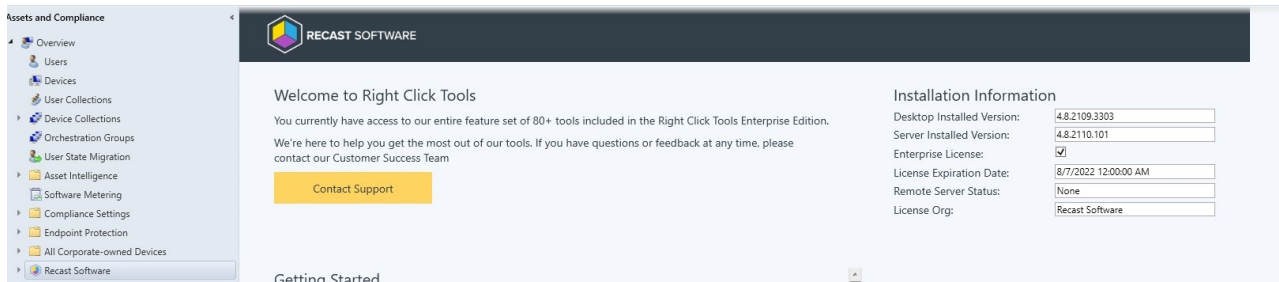
No matter which method you use to add your Right Click Tools Enterprise license, you can check that it's been successfully applied.

To verify that Right Click Tools is licensed for the Enterprise Edition:

1. Open the Assets and Compliance section in the Configuration Manager console where you installed Right Click Tools.

2. Click **Recast Software** in the navigation panel.

The **Installation Information** section should indicate that you have an Enterprise License and display its expiration date. For Right Click Tools Standalone, the **Remote Server Status** should display as 'None'.



The screenshot displays the Recast Software interface. On the left is a navigation panel under 'Assets and Compliance' with options like Overview, Users, Devices, User Collections, Device Collections, Orchestration Groups, User State Migration, Asset Intelligence, Software Metering, Compliance Settings, Endpoint Protection, All Corporate-owned Devices, and Recast Software. The main content area features the Recast Software logo and a 'Welcome to Right Click Tools' message. A 'Contact Support' button is visible. The 'Installation Information' section on the right lists: Desktop Installed Version (4.8.2109.3303), Server Installed Version (4.8.2110.101), Enterprise License (checked), License Expiration Date (8/7/2022 12:00:00 AM), Remote Server Status (None), and License Org (Recast Software).

Installation Information	
Desktop Installed Version:	4.8.2109.3303
Server Installed Version:	4.8.2110.101
Enterprise License:	<input checked="" type="checkbox"/>
License Expiration Date:	8/7/2022 12:00:00 AM
Remote Server Status:	None
License Org:	Recast Software

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