

## Send Unsent State Messages — Client Action on Collection

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The **Send Unsent State Messages** tool sends state messages cached on the ConfigMgr client to the ConfigMgr server.

To run the tool:

1. Right-click on a device collection.

## 2. Select Right Click Tools > Client Actions on Collection > Send Unsent State Messages.

The window that opens displays progress and completion according to success.

Send Unsent State Messages - Recast Demo Test Boxe	s – 🗆 X
File Help	
Send Unsent State Messages	
Recast Demo Test Boxes	
Complete!	
1 Successful	2 Unsuccessful
Title Result	Name Message
RECAST-WIN10-1.RECASTSOFTWARE.LOCAL Success	RECAST-WIN10-3.RECASTSOFTWARE.LOCAL Invalid na
<u>i</u> i	RECAST-WIN10-4.RECASTSOFTWARE.LOCAL Provider I
Log	
Time Message	
8/5/2019 11:38:59 AM Started!	
8/5/2019 11:39:00 AM RECAST-WIN10-3.RECASTSOFTWARE.LOCAL was unsuccessful	
8/5/2019 11:39:00 AM RECAST-WIN10-1.RECASTSOFTWARE.LOCAL was successful	
8/5/2019 11:39:01 AM RECAST-WIN10-4.RECASTSOFTWARE.LOCAL was unsuccessful	
	Rerun Close

## **Recast Permissions**

ConfigMgr Client

Send Unsent State Messages

## **Microsoft Permissions**

- Requires that the target device has a working ConfigMgr client installed.
- Requires that the user running the ConfigMgr console has administrative access to the remote device.
- Remote WMI ports must be allowed through the firewall.
- If the 'Ping Computer Before Running Tools' option is set, ICMP Echo must be allowed through the firewall.
- If using a Recast Management Server with a proxy, the service account will need administrator permissions on the

remote device.

One way around some of the permissions requirements and firewall rules is installing a Recast Agent.

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