

Recast

Open Client Log File Folder

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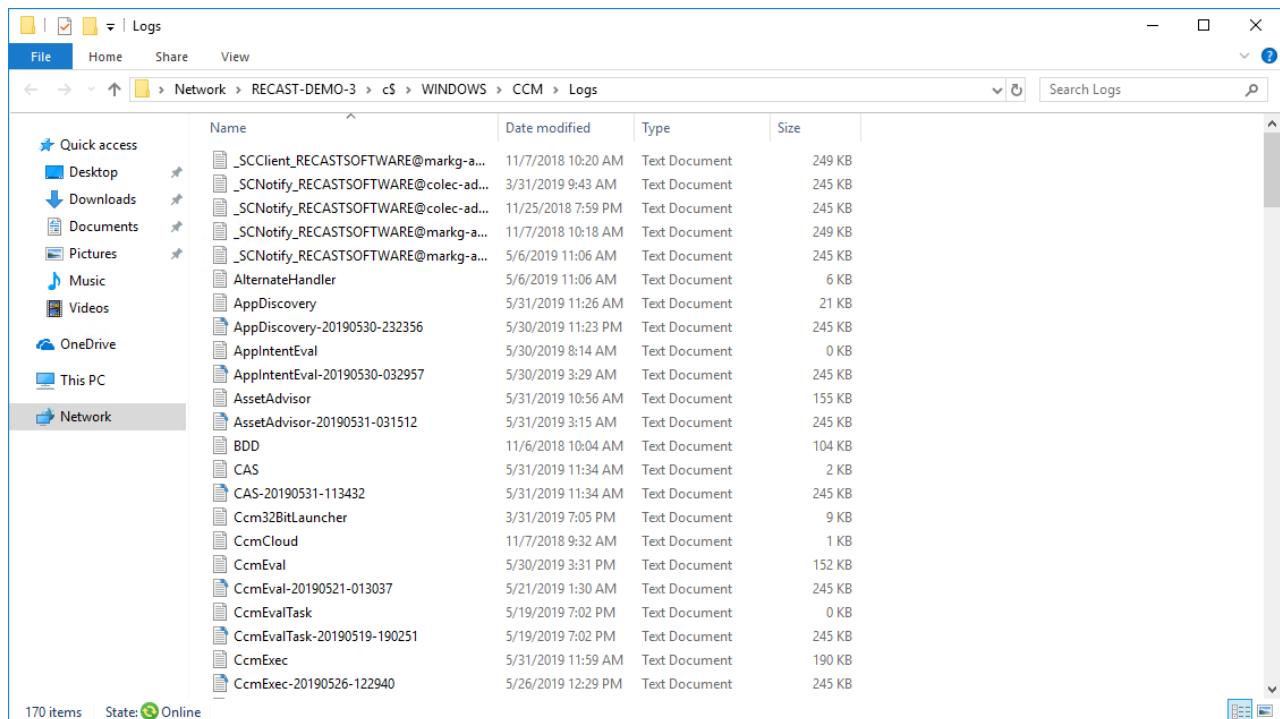
The **Open Client Log File Folder** tool allows a console user to open the file location of the Client log on a remote device. This tool can be run on single devices or multi-selected devices. This tool cannot currently be run on a device collection.

This tool completes this action via Remote WMI and Filesystem.

To run this tool:

1. Right-click on a device.
2. Select **Right Click Tools > Client Tools > Open Client Log File Folder**.

The folder containing the client logs will open.



Recast Permissions

Plugin	Permissions
LocalActions	OpenCShare

Microsoft Permissions

This action runs using the credentials of the user signed into the Configuration Manager. That user requires permission to browse the C\$ Share on the remote device, which typically means that the user requires administrator permissions on the remote device. Permissions cannot be elevated with Recast Agent or Recast Proxy.

NOTE: This is the case even if using Recast Management Server with a service account because this action launches an application outside of Recast. If the user does not have permission, a prompt will open asking for a username and password to try to successfully connect to the remote device.

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