RECAST SOFTWARE

Clear Cache

Last Modified on 11.26.24

The **Clear Cache** tool allows a console user to clear the client cache on a remote device. This tool can be run on single devices, multi-selected devices, or with a similar tool designed to be run on a device collection .

To run this tool:

1. In your Configuration Manager console, right-click on a device.

2. Click **Right Click Tools** > **Client Tools** > **Client Information**.

   NOTE: In Recast Software v4, this tool was found under **Right Click Tools** > **Client Tools** > **Clear Cache**.

3. On the **Cache** tab, select the client(s) cache and click **Clear Cache**.

4. Click **Yes** to confirm the change.

Recast Permissions

ConfigMgrClient plugin	ClearCache permission

Microsoft Permissions

- This action requires Administrator permissions on the remote device.
- If Recast Management Server is used with a service account, that account also needs admin permissions on the remote device.
- The action requires Remote WMI access.
- This action requires access to connect to the C$ share.