

# State Message Cache Cleanup

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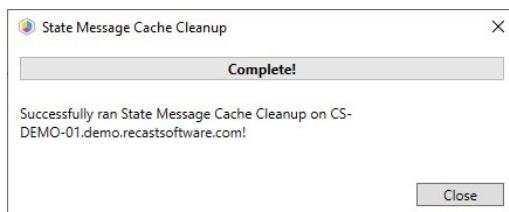
The **State Message Cache Cleanup** clears old state messages from the ConfigMgr client cache. This action helps resolve state message processing or bloated cache problems.

This action can be run on single and multi-selected devices, or with a [similar tool designed for device collections](#).

To run this tool:

1. Right-click on a device.
2. Select **Right Click Tools** > **Client Actions** > **State Message Cache Cleanup**.

The window that opens displays progress and successful completion.



## Recast Permissions

ConfigMgr Client	State Message Cache Cleanup
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## Microsoft Permissions

- Requires that the target device has a working ConfigMgr client installed.
- Requires that the user running the ConfigMgr console has administrative access to the remote device.
- [Remote WMI](#) ports must be allowed through the firewall.
- If the 'Ping Computer Before Running Tools' option is set, [ICMP Echo](#) must be allowed through the firewall.
- If using a Recast Management Server with a proxy, the service account will need administrator permissions on the remote device.

One way around some of the permissions requirements and firewall rules is installing a [Recast Agent](#).

