RECAST SOFTWARE

Frequently Asked Questions: Right Click Tools

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Does Right Click Tools use cause a substantial increase in network traffic between the main Configuration Manager server and the clients?

- **Right Click Tools**: In an idle state (i.e no Right Click Tools actions running) you should not see an increase in network traffic between the server and clients. When Right Click Tools actions are running there may be increased network traffic, but it should not be noticeable/substantial. The additional traffic varies with the tool that is run and how many endpoints it is run against.
- **Recast Management Server**: Setting up and running Recast Management Server in your environment should not cause a significant increase in network traffic.

Is there an increase in resource utilization (CPU/RAM) on the main Configuration Manager server or clients with Right Click Tools or Recast Management Server usage?

- **Right Click Tools**: The impact of actions on client resources varies by the action being taken. Overall, the impact should be minimal and not noticeable to the end user. Especially when taken on modern endpoints with current hardware.
- **Recast Management Server**: If you are concerned about the amount of resource use on your primary Configuration Manager server, we recommend installing RMS on its own server.

Do the Right Click Tools have support for Azure or Intune devices?

Right Click Tools can currently only run actions against devices that are located in the ConfigMgr console and are connected to a local network (directly or through VPN) or are connected through a Cloud Management Gateway. We do not currently have support to make changes to Entra ID (Azure AD) or to run actions against devices that are only being managed through Azure or Intune.

Currently Microsoft does not allow third party developers to add extensions to the Intune Portal.

In Kiosk Manager, how is the Autologin user stored?

The Autologin uses the LSA Secure Store for the password and the registry for the username. This means that the password is encrypted, but because we do need to decrypt the password to use it, we would recommend that the autologin user not be a highly privileged account in your domain environment.

Does the Software Update Deployment Status dashboard work with third-party updates?

If your updates have been synched with ConfigMgr, the SUDS dashboard will show compliance with third-party updates. If you are using third party updater that uses its own mechanism to deploy updates, it will not work with SUDS.

Can the Recast Management Server reside on one of my ConfigMgr Servers?

Yes, it can. We have designed the Recast Management Server so that it can co-exist on one of your Configuration Manager servers.

Do the Right Click Tools update automatically?

Currently the components that make up Right Click Tools (the Tools themselves, Recast Proxy, Recast Agent, and Recast Management Server) need to be updated manually. By default, your Configuration Manager console will display a notification whenever there is a new software version that includes both features and bug fixes. You can also enable update notifications for releases that include only bug fixes.

Can I use Right Click Tools if my Configuration Manager console is hosted by Citrix?

Yes, Right Click Tools will work in deployments where the Configuration Manager console is accessed through a Citrix environment. Right Click Tools needs to be installed in the location to which the ConfigMgr console points.

See also Recast Management Server - Frequently Asked Questions .