

# Troubleshooting Proxies




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In complex environments where actions can run via the Recast Agent, Recast Proxy, and the ConfigMgr Fast Channel, the audit log can be a great help in determining how actions are being routed in your environment.

You can find these logs in your Recast Management Server by clicking **Administration > Audit Log**.

The audit log contains information on when an action was run, who ran the action, the plugin that the action is a part of, which action was run, and the execution time.

## Audit Log





Start Date:  
 End Date:   

Created	User	Plugin	Action	Execution Time	Actions
4/14/2025 11:52:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0084098	 <a href="#">Proxies</a>
4/14/2025 11:42:01 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0085374	 <a href="#">Proxies</a>
4/14/2025 11:32:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0096385	 <a href="#">Proxies</a>
4/14/2025 11:22:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0095249	 <a href="#">Proxies</a>
4/14/2025 11:12:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0098118	 <a href="#">Proxies</a>
4/14/2025 11:02:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0096282	 <a href="#">Proxies</a>
4/14/2025 10:52:00 AM -05:00	IIS APPPOOL\Recast Management Server	ApplicationManager	CleanupApplications	00:00:00.0098196	 <a href="#">Proxies</a>

Click **Proxies** to see the device the proxy is running on, and which service account ran the action.

Proxies
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Name	Type	Complete
RMS-01 : Recast Management Server	Recast Proxy	True



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1 - 1 of 1 items

Proxy Types include:

- Recast Proxy - This means the action was run by a Recast Proxy using the Service Account under which the proxy is

running. This corresponds to the Route Type for the Service Account.

- Right Click Tools - This means that the action was run from the computer running the ConfigMgr console as the user who was logged into the console. This corresponds to the Route Type of Right Click Tools.

If you are attempting to run actions over a Recast Proxy but 'Right Click Tools' appears as the **Type**, check your [routes](#) and [limiting rules](#) to make sure that actions are being routed correctly.