

Troubleshooting Proxies

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In complex environments where actions can run via the Recast Agent, Recast Proxy, and the ConfigMgr Fast Channel, the audit log can be a great help in determining how actions are being routed in your environment.

The log is located in your Recast Management Server. To view it, click **Audit Log** in the navigation panel.

Audit Log Information

The audit log contains information on when an action was run, who ran the action, the plugin that the action is a part of, which action was run, and the execution time. Click **Proxies** to see which proxy ran the action in your environment.

Audit Log

						Start Date	End Date		
						2020/10/21	2020/10/29		
Created	User	Plugin	Action	Execution Time	Actions				
10/28/2020 9:30:49 AM	DEV\bryand	Administration	GetActionExecutionGroup	00:00:00.1	 PROXIES				

Proxy Types include:

- Recast Proxy - This means the action was run by a Recast Proxy using the Service Account that the proxy is running under. This corresponds to the Route Type for the Service Account.
- Right Click Tools - This means that the action was run from the computer running the ConfigMgr console as the user who was logged into the console. This corresponds to the Route Type of Right Click Tools.

Common Uses

If you are trying to determine if your actions are being attempted by a Recast Proxy, it is a great way to tell if the action was attempted to run over Proxy. The dialog box will also show which machine the proxy is running on, and which service account ran the action. If the Type is "Recast Proxy" your routes are configured so that the Proxy is running the action.

If you are attempting to run actions over a Recast Proxy, and you see that the proxy in the audit log is listed as "Right Click Tools" you know that the actions are attempting to run from the ConfigMgr console, and are not running as the proxy. You should check your Routes and Scopes to make sure that actions are being routed correctly.