

Error 40 - Could Not Open A Connection To SQL Server

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A network or instance-specific error occurred while establishing a connection to SQL server. The server was not found or was not accessible.

Cause

The Recast Management Server is not able to connect to the configured SQL server for some reason. As a result, the Recast Management Server will not function correctly.

Troubleshooting steps

- Check that the instance name is correct and that SQL Server is configured to allow remote connections.
- If the SQL database is located on a separate computer from your Recast Management Server, verify that the SQL server is powered on, is online, and is reachable from your Recast Management Server computer (try pinging the specified computer).
- Verify that the correct server address and port are specified in the **appsettings.Production.json** file. This file is located at `C:\Program Files(x86)\Recast Software\Recast Management Server\appsettings`. The file can be viewed and edited with a text editor.

For additional information, see [Configure SQL](#).
