

Network Path Not Found

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The '**Network Path Not Found**' error usually occurs when Right Click Tools is not able to connect to the Remote Registry of a computer to run the requested action.

TIP: This error is best resolved by deploying Recast Agents.

Probable Cause

This issue is typically caused by one of two things:

- The Remote Registry service is disabled and not able to start
- The firewall is blocking Remote Registry

Troubleshooting Steps

First thing to check is the Remote Registry Service.

To check the Remote Registry Service:

1. In your Configuration Manager console, right-click on a device.

2. Click Right Click Tools > Console Tools > System Information.

3. On the Services tab, find the Remote Registry service either by scrolling down the list or by using the search function.

4. If the Remote Registry service shows the **Startup Type** as 'disabled', change the startup type in the top right corner of the window.

					Start Automatic
Hardware	\odot	Display Name	Name	Devices	Start Automatic (Delayed Start)
	\odot	Remote Registry	RemoteRegistry	1	Start Disabled
Applications	0		5,		Start Manual
		Enables remote users to modify reg on it will fail to start.	istry settings on this computer. If this service is stopped, the	registry can be modified only by users on this computer. If this service	e is disabled, any services that explicitly depend
Windows Updates					
,		Name	Status Startup Type		
Services	1	CS-DEMO-01.demo.recastsoftv	are.com Stopped Automatic		

If the Remote Registry Service is not disabled, then the problem likely lies with your firewall configuration. For information on setting up firewall rules, see Enable Remote Registry.

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