

## Insufficient Recast Permissions

Last Modified on 12.02.25

An '**Insufficient Recast Permissions**' error indicates that Right Click Tools has determined that the user doesn't have permissions to run the action that they are trying to run.

- If a user has insufficient Recast permissions to run an action, the tool will be greyed out.
- If a user has the required Recast permissions, but insufficient Microsoft permissions, to run an action, the tool will appear to be available (not greyed out) but the action won't run successfully.

**KNOWN ISSUE:** (July 2025) Some customers were experiencing an issue where a user with the required admin permissions still received an '**Insufficient Recast Permissions**' error. This issue was resolved in the [August 2025 release](#).

### Probable Cause

There are two reasons this can happen:

- **Limited permissions:** A user's access to Right Click Tools actions is limited by their Recast permissions and/or their Microsoft permissions. Recast permissions will not override Microsoft permissions.
- **Trial Expiry:** The Right Click Tools trial license has expired, removing access to the Enterprise features of Right Click Tools.

### Troubleshooting Steps

- Check required permissions for a Right Click Tools action on the [Tools](#) page for that action
- Check [Recast Proxy Permission Requirements](#)
- Check [Graph API Permissions for Right Click Tools](#)
- Check Recast user role [permissions](#)

**NOTE:** Right Click Tools must be connected to Recast Management Server to grant users or groups role-based Recast permissions.

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