End-of-Life Schedule

Last Modified on 04.10.24

To ensure optimal performance, and the best overall experience with Recast Software applications, we strongly recommend running our most recent software releases. To support and encourage regular upgrades, we've introduced policies to retire old versions of Recast products.

Refer to this End-of-Life Schedule for details on supported versions and upgrade paths.

Customers who are not running supported software versions will receive 'best effort' support and are strongly encouraged to upgrade to maintain quality of service. For assistance updating to newer software versions, contact Recast Support.

Recast Software Releases

Supported Releases

- Version 4.8 and later

End of Support Announcements

April 10th, 2024: Shift Left decommissioned.

February 10th, 2023: End of support for Recast Software releases prior to Version 4.8.

Operating Systems

Supported Operating Systems

- For Recast Management Server: Microsoft Windows Server 2022, 2019 or 2016
- For Right Click Tools Standalone or Application Manager for MECM: Microsoft-supported versions of Windows 10 and later

End of Support Announcements

February 10th, 2023: End of support for Microsoft Windows Server 2012 R2 in Recast Software Version 5.0

Application Manager Legacy Catalog

Supported Applications

A software version appears in the Application Manager Legacy catalog as long as it meets the following criteria:

- It was released within the **past six months**
- It is one of the **two most recent releases**

Archived Applications

When an application no longer matches the requirements for support, it is removed from the catalog. Applications archived for six months or more are deleted and can no longer be requested from Recast Support.

For more information, see the Application Support Schedule.