

Service Connections

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Service connections are automatically detected when Recast Management Server is installed. They can also be added and managed on the **Service Connections** page in RMS.

Service Connection Types

- ActiveDirectory
- AzureActiveDirectory (Entra ID) used by Recast's Privilege Manager
- MEMCM Microsoft Endpoint Manager Configuration Manager
- MBAM Microsoft BitLocker Administration and Monitoring

Service Connection Prerequisites

Prior to configuring service connections in your Recast Management Server, you must install Recast Proxy.

View Service Connections

You can view connections between Recast Management Server and third-party products on the **Service Connections** page.

You'll find the page in RMS by navigating to **Administration** > **Service Connections**.

The **Service Connections** page displays the type of connection and whether it is **Confirmed**. This is also where you can add, view/edit, test or delete a service connection.

Add a Service Connection

Service connections are detected automatically during Recast Management Server installation. You can also add service connections in your Recast Management Server.

To add a service connection:

- 1. On the Service Connections page in the Recast Management Server interface, click Add Service Connection.
- 2. Select a connection Type: ActiveDirectory, MEMCM, MBAM, AzureActiveDirectory (Entra ID).
- 3. Name the new connection and add details associated with the connection type, such as the **Tenant ID**, **Client ID**, and **Client Secret** key.
- 4. Select a **Proxy Computer Name** and **Proxy User Name** from the drop-down lists.
- 5. Click the **Confirmed** check box to ensure that the service connection is available for use.
- 6. Click Submit.

Edit a Service Connection

To edit a service connection:

- 1. In your Recast Management Server, navigate to **Administration** > **Service Connections**.
- 2. Click the **Edit** button to the right of a service connection.
- 3. Edit service connection details (these will differ according to the connection type).
- 4. You can also uncheck **Confirmed** if you don't want the service connection to be available for use.

5. C	lick	Submit	to	save	your	edits
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Test a Service Connection

You can test the connection between your Recast Management Server and third-party services in Active Directory, Configuration Manager, and MBAM.

To test service connections:

- 1. In your Recast Management Server, navigate to **Administration** > **Service Connections**.
- 2. Click the **Test** button to the right of a service connection.

Include a Service Connection in a Dashboard Scan

You can choose to include one or more existing service connections in a Right Click Tools web dashboard scan to query third-party environments.

To select a service connection:

- 1. On any web dashboard, click **Select Service Connections**.
- 2. In the side panel that opens, select from the list of available service connections.
- 3. Click Save & Run Scan.

Delete a Service Connection

To delete a service connection:

- 1. In the Recast Management Server interface, navigate to the Service Connections page.
- 2. Click the Delete icon to the right of the Service Connection to remove.

NOTE: When a service connection is deleted, Recast Management Server can no longer query information from the third-party environment.

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