500.19 IIS Error

Last Modified on 07.18.23

The 500.19 IIS Error can happen when WSUS is installed on the same box as Recast Management Server and is caused by WSUS installing a 64-bit version the DynamicCompressionModule but not the 32-bit version.

To fix the issue, you can either disable the XPress compression scheme for all pages and application pools, disable loading the XPress module for 32-bit application pools, or install the 32-bit version of this module.

Disable XPress compression for all pages and application pools

Run the following command to disable XPress compression globally:

%windir%\system32\inetsrv\appcmd.exe set config -section:system.webServer/httpCompression /-[name='xpress']

Disable XPress for 32-bit application pools

Edit the C:\Windows\System32\inetsrv\config\ApplicationHost.config file and add the following line in the section:

Install the 32-bit version of suscomp.dll

Install WSUS on a 32-bit machine and copy the **suscomp.dll** file from that machine to %windir%\SYSWOW64\inetsrv\.