

Access Denied

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An '**Access Denied**' error usually indicates that the user (or service account, if using a Recast Proxy) attempting to run Right Click Tools actions does not have local administrator access on the target computer.

TIP: This error is best resolved by deploying [Recast Agents](#).

Resolution

There are two options for resolving the error:

- Make sure that the user running the action in the Configuration Manager console has Local Administrator permissions on the target device. If Local Administrator access is not allowed for certain users, a [Recast Proxy can be configured to run the actions as a service account](#).
- If named user accounts do not have Administrator Access to computers, you can also resolve access issues by [installing a Recast Agent](#) on a device. Each agent must be installed separately, [configured to run actions](#) and [authorized in the Recast Management Server interface](#).